

# The Question

- ❑ What to charge for in the Internet, if at all?
  - **Different service levels!**
  - Quality-of-Service (QoS) is required for a wide range of applications, such as (multimedia) applications including converging audio, video, radio, television, computing, conferencing, ...
  - Some of them may need **fine/coarse-grained reservations**.
- ❑ Background: **Applications need to satisfy users.**
  - **Consequence:** Communication or network services provided are “in charge of” this satisfaction.
  - **Technology:** Different QoS management methods.
  - **Therefore:** At least same quality as known before.